WEST COBB SANITATION

770-499-1279

www.WestCobbSanitation.com

2021 Holiday Pick-Up Schedule

Holidays that we DO NOT pick-up in 2021

- New Year's Day Friday, 1-1-21
- Memorial Day Monday, 5-31-21
- Labor Day Monday, 9-6-21
- Thanksgiving Thursday, 11-25-21

Other Holiday Pickup Information

If any of those 6 holidays falls on your pickup day, or an earlier weekday, trash and recycling pickup will be the day following your regular pickup day. If the holiday is a weekday later in the week, it will not affect pickups earlier in the week. Holidays on Saturdays and Sundays do not affect pickups.

We Appreciate Your Business!



Policy Sheet (Effective June 30, 2020)

<u>PICK-UP</u> – Please have trash out by 7:00 a.m. to ensure pick-up. All trash must be in tied plastic bags (per Cobb County Solid Waste Ordinance Sec. 102-69). Rates are based on average household waste; persistent excess garbage may require additional charges.

<u>YARD WASTE</u> – We are a household trash service, but as a courtesy we can take up to 5 PAPER yard debris bags (30 lbs. maximum) or bundles per pickup. Bundled tree branches and plant trimmings must be no more than 2 inches in diameter and 4 feet long. No rocks, dirt, stumps, concrete, large tree limbs, etc. We can take customers' Christmas trees on regular pickup days.

<u>PAYMENTS</u> – Payments not received 10 days after the due date will be assessed a \$10 late fee. Accounts more than 30 days past due are subject to interruption. Returned check charges are \$25. Bills can be paid on the website using the <u>One-Time Payment</u> option or setting up/using an <u>Online Account</u> created through the Customer Number and Access Code on the statement (both options under the My Account tab); by mailing a check to P.O. Box 440892, Kennesaw, GA, 30160; or through bank bill-pay. We accept Visa, MasterCard, Discover, and American Express credit and debit cards. AutoPay with credit or debit cards can be set up through an Online Account or by calling the office. Payments are due Jan. 1, April 1, July 1, Oct. 1. Annual payments may be made with the bill due Jan. 1; multiply the quarterly rate times 4 and subtract \$12 for making the annual payment.

<u>ITEMS NOT ACCEPTED</u> – It is illegal for us to pick up gasoline, motor oil, acids, liquid paint, tires, etc. We can take paint cans when the paint is dry (add cat litter, dry in the sun, and leave can on ground with lid off next to the trash can). For wet paint disposal, contact <u>www.atlantapaintdisposal.com</u>, 404-333-8763. We can remove furniture, grills, and other large items for a fee (call the office) or can refer customers to a junk removal service we trust: UpUpAndAwayJunkRemoval, Taylor Chastain, 404-909-4183 (mention West Cobb Sanitation referral for a discount). We cannot take appliances, sleeper sofas, deck wood, wooden pallets, rugs, carpet, and construction debris that includes tile, concrete, etc.